Student Data Privacy Policy (MySciLEARN)

Effective Date: 8/9/16
Last Updated Date: 2/25/14

This Privacy Policy is incorporated by reference into the Scientific Learning Terms of Use. The term “Scientific Learning,” “we,” and “us” includes Scientific Learning Corporation and our affiliates and subsidiaries. The Privacy Policy explains how Scientific Learning may:

- collect,
- use, and
- disclose

information we obtain through the Sites.


“Personal Information” means information that alone or when in combination with other information may be used to readily identify, contact, or locate you, such as: name, address, email address, or phone number. We do not consider Personal Information to include information that has been anonymized so that it does not allow a third party to easily identify a specific individual.

The terms “post” and “posting” as used in this Privacy Policy shall mean the act of submitting, uploading, publishing, displaying, or similar action on the Sites.

THE SITES COLLECT YOUR INFORMATION

We collect Personal Information when you:

- register to use the Sites;
- post it to the Sites, including when you make purchases; and
- communicate with us.

We collect the information you submit while you use the Sites, such as information about online course participation.

We also collect information, such as anonymous usage statistics, by using cookies, server logs, and other similar technology as you use the Sites.
Registration. You may browse the Sites without registering or providing any Personal Information to us. To create an account on the Sites, you may need to provide Personal Information, such as your name, email address, physical address, and telephone number, as well as the name, physical address, and telephone number of your company. You may also provide other optional information.

Making Purchases. If you make payments through the Sites, you may need to provide Personal Information to us or our third-party credit card processing providers, such as your credit or debit card number. You may also need to provide your shipping address and other information to ensure the proper delivery of your purchase.

Identification Numbers. We may issue you or your entity identification numbers, such as Org ID, Site ID, or CN. We may collect these identification numbers from you to provide our services.

Information about Course Participation. We may collect information about your participation in online courses and exercises, including course name, scores, and pages visited.

Using the Sites. We may collect information, including Personal Information, you post to the Sites, such as when you post it to chat rooms or in survey responses.

Customer Support. We may collect Personal Information through your communications with our customer-support, marketing, and sales teams.

Cookies, Automatic Data Collection, and Related Technologies. The Sites collect and store information that is generated automatically as you use it, including your preferences and anonymous usage statistics.

When you visit the Sites, we and our third-party service providers receive and record information on our server logs from your browser, including your IP address, and from cookies and similar technology. Cookies are small text files placed in visitors’ computer browsers to store their preferences. Most but not all cookies expire (and are deleted from your computer browser) at the end of your session or within 24 hours. Most browsers allow you to block and delete cookies. However, if you do that, the Sites may not work properly.

By using the Sites, you are authorizing us to gather, parse, and retain data related to the provision of the Sites.

HOW SCIENTIFIC LEARNING USES YOUR INFORMATION

We use Personal Information to

- provide and improve the Sites; and
- communicate with you.
We do not rent, sell, or share Personal Information about you with other people or nonaffiliated companies for their direct marketing purposes without your explicit consent.

We may use aggregate information for any purpose, including for marketing purposes.

**Internal and Service-Related Usage.** We use information, including Personal Information, for internal and service-related purposes only and may provide it to third parties to allow us to provide the Sites. For example, we may compare the information we receive for accuracy and verify it with third parties. We may use and retain any data we collect to provide and improve our services.

**Communications.** We may send email to the email address you provide to us to verify your account and for informational and operational purposes, such as account management, customer service, or system maintenance. You can opt out of receiving some of these email communications at any time by using the unsubscribe link within each email.

**Marketing.** We do not rent, sell, or share Personal Information about you with other people or nonaffiliated companies for their direct marketing purposes without your explicit consent. We may use your Personal Information to facilitate transmittal of information that may be useful, relevant, valuable or otherwise of interest to you.

**Aggregate Data.** We may anonymize and aggregate data collected through the Sites and use it for any purpose.

**SCIENTIFIC LEARNING MAY DISCLOSE YOUR INFORMATION**

We may share your information:

- with our third-party service providers;
- with your organization in specific circumstances;
- to comply with legal obligations;
- to protect and defend our rights and property; and
- with your permission.

**We Use Vendors and Service Providers.** We may share any information we receive with vendors and service providers retained in connection with the provision of the Sites.

**Third Parties at Your Request.** We may share any information with third parties whom you explicitly ask us to send your information.

**With Your Organization.** We may share your score on the Getting Started course, only with your supervisors in your organization.
As Required By Law and Similar Disclosures. We may access, preserve, and disclose your Personal Information, other account information, and content if we believe doing so is required by law or if those actions are reasonably necessary to:

- comply with legal process, such as a court order or subpoena;
- enforce this Privacy Policy or our Terms of Use;
- respond to claims that any content violates the rights of third parties;
- respond to your requests for customer service;
- respond to law enforcement;
- investigate and prevent unauthorized transactions or other illegal activities; or
- protect our or others’ rights, property, or personal safety.

Merger, Sale, or Other Asset Transfers. If we are involved in a merger, acquisition, financing due diligence, reorganization, bankruptcy, receivership, sale of company assets, or transition of service to another provider, your information may be sold or transferred as part of such a transaction. We cannot control how such entities may use or disclose such information.

We may also disclose your Personal Information with your permission.

SECURITY OF YOUR INFORMATION

We take steps to ensure that your information is treated securely and in accordance with this Privacy Policy. Unfortunately, the Internet cannot be guaranteed to be 100% secure, and we cannot ensure or warrant the security of any information you provide to us.

By using the Sites or providing Personal Information to us, you agree that we may communicate with you electronically regarding security, privacy, and administrative issues relating to your use of the Sites. If we learn of a security system’s breach, we may attempt to notify you electronically by posting a notice on the Sites or sending an email to you. You may have a legal right to receive this notice in writing. To receive free written notice of a security breach (or to withdraw your consent from receiving electronic notice), please notify us at legal@scilearn.com.

CHILDREN’S PRIVACY

This Privacy Policy does not govern any district or school's collection, use, or disclosure of personal information through the Sites, and we are not responsible for any such collection, use, or disclosure. Parents, please contact your child's district or school to understand the district or school's privacy practices or to access, change or delete information collected by districts or schools in connection with the Sites.

Apart from information collected by districts or schools in connection with their use of the Sites, we do not knowingly collect information from children under 13 and we do not want it. We will take steps to delete it if we learn we have collected it.
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We do not knowingly collect, maintain, or use Personal Information from children under 13 years of age, and no part of the Sites are directed to children under the age of 13. If you learn that your child has provided us with Personal Information without your consent, you may alert us at support@scilearn.com. If we learn that we have collected any Personal Information from children under 13, we will promptly take steps to delete such information and terminate the child’s account.

INTERNATIONAL USERS

By using the Sites, you will transfer data to the United States.

By choosing to visit the Sites or otherwise provide information to us, you agree that any dispute over privacy or the terms contained in this Privacy Policy will be governed by the law of the state of California and the adjudication of any disputes arising in connection with Scientific Learning or the Sites will be in accordance with the Terms of Use.

If you are visiting from the European Union or other regions with laws governing data collection and use, please note that you are agreeing to the transfer of your information to the United States and processing globally. By providing your information you consent to any transfer and processing in accordance with this Policy.

UPDATE YOUR INFORMATION OR POSE A QUESTION OR SUGGESTION

If you would like to update or correct any information that you have provided to us through your use of the Sites or otherwise, or if you have suggestions for improving this Privacy Policy, please send an email to support@scilearn.com.

CHANGES TO OUR PRIVACY POLICY AND PRACTICES

We may revise this Privacy Policy, so review it periodically.

Before we broaden our use of Personal Information beyond what is stated in this Privacy Policy, we will make reasonable efforts to provide notice and obtain consent as required by law.

Posting of Revised Privacy Policy. We will post any adjustments to the Privacy Policy on this web page, and the revised version will be effective when it is posted. If you are concerned about how your information is used, bookmark this page and read this Privacy Policy periodically.

New Uses of Personal Information. From time to time, we may desire to use Personal Information for uses not previously disclosed in our Privacy Policy. If our practices change regarding previously collected Personal Information in a way that would be materially less restrictive than stated in the version of this Privacy Policy in effect at the time we collected the information, we will make reasonable efforts to provide notice and obtain consent to any such uses as may be required by law.

Contact Information